



Parental Behaviour Policy 2025-26

This policy relates to unacceptable parent / carer behaviour, though can be applied to any person who engages with the school.

At Riverview CofE Primary and Nursery School we recognise that parents and carers are the single biggest influence on their children and their achievements. Therefore, we are committed to building positive and responsive relationships with parents and carers so that together we can ensure that our young people are loved, challenged and inspired. We encourage partnerships with our parents and carers, and work hard to maintain mutual respect and recognition of shared responsibility for the children. However, in a very small minority of cases, the behaviour of a few parents or carers can cause disruption, resulting in abusive or aggressive behaviour towards staff, children and other parents. This is not acceptable within our Christian community.

Schools are not public places. Although parents and carers have rights to attend and enter school premises for legitimate proper purposes, The Education Act of 1996 states that it is an offence for a trespasser on school premises to cause a nuisance or disturbance. The school is entitled to withdraw the implied right a parent or carer has to enter the school, if that parent or carer is violent or aggressive. If the parent or carer then enters the premises, they are in breach of the law, and they can be prosecuted in the criminal courts.

This policy applies to all those that engage with the school and not just to parents. Behaviours which can lead to a ban include:

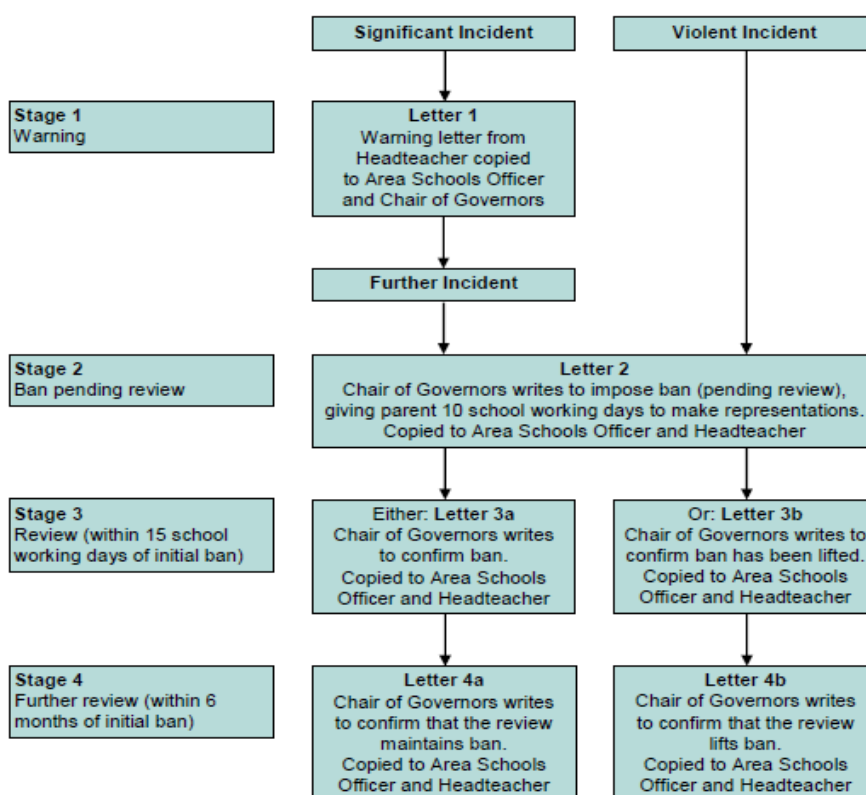
1. Physical or verbal threats towards staff, pupils, or other parents
2. Actual violence
3. Damage to property
4. Refusal to leave when asked

5. Disruption of the running of the school
6. Inappropriate behaviour on social media which may bring the school into disrepute
7. General abusiveness
8. Gesticulating/offensive body language

The headteacher will decide whether the situation has been reached for proposing an actual ban. In extreme circumstances, i.e. if the incident is considered to be very serious, then s/he can issue a short-term temporary ban in order to carry out an investigation. When an investigation is carried out, a date will be set to present the findings to representatives from the Governing Body for a decision regarding the next course of action. If the issue presents a less immediate threat then the headteacher will consider issuing a warning letter which says that repeats of such behaviour will likely result in a ban. Events may occur in a number of stages and it may be that upon consideration by the headteacher that a warning letter needs to be issued.

Surrey County Council Procedure

Procedure for banning a parent from school/academy premises



Following receipt of the written response/ investigation:

- Members of the Governing Body will decide whether or not to ban the parent/carer
- The parent/carer will be informed in writing within 48 hours of the decision
- The terms of any ban will be clear, with explicit paths of communication between the school and the parent
- Pick up and drop off of children will be taken into consideration
- A date for the review will be given, which will take account of what has happened in the interim period

If no further concerns have arisen regarding the parent's behaviour, a meeting date will be set which will seek to re-establish a productive working relationship between the school and the parent/carer. If a parent/carer wishes to appeal against a ban, they may do so in writing, following the schools Complaints Policy.

In some cases the unacceptable behaviour is so extreme (for example, an assault on a member of staff) that the headteacher/ Governing Body may feel that there is no alternative but to impose a lengthy or permanent ban. In criminal cases the headteacher will inform the police and contact their legal advisors (Area Education Officer in the North East area of Surrey).

Policy Review – Annually

Policy linked to

- Safeguarding/ Child Protection Policy
- Acceptable Use Policy
- Online Safety
- Health and Safety Policy
- Home School Agreement
- Behaviour Policy